

Transcript: Pamela

Blanc-5879886104412160-5309200495460352

Full Transcript

Hello? Hello? Benefits in a card, this is Pamela speaking. How may I help you? I received a missed call from you. We are the administrator for health insurance for staffing agency. Oh, um, I don't want any de- um, insurance. No problem. Are you currently working for the staffing agency, ma'am? Yes. And what's the name of the staffing agency? HSS. Okay. I just wanted to make sure that the staffing agency you work for, they do not auto enroll, um, so you don't have to worry about it. Okay, thank you. Okay. Thank you for giving us a call. Have a great rest of your day.

Conversation Format

Speaker speaker_0: Hello? Hello?

Speaker speaker_1: Benefits in a card, this is Pamela speaking. How may I help you?

Speaker speaker_0: I received a missed call from you.

Speaker speaker_1: We are the administrator for health insurance for staffing agency.

Speaker speaker_0: Oh, um, I don't want any de- um, insurance.

Speaker speaker_1: No problem. Are you currently working for the staffing agency, ma'am?

Speaker speaker_0: Yes.

Speaker speaker_1: And what's the name of the staffing agency?

Speaker speaker_0: HSS.

Speaker speaker_1: Okay. I just wanted to make sure that the staffing agency you work for, they do not auto enroll, um, so you don't have to worry about it.

Speaker speaker_0: Okay, thank you.

Speaker speaker_1: Okay. Thank you for giving us a call. Have a great rest of your day.