

Transcript: Pamela

Blanc-5871229234888704-5837893712003072

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card, this is Pamela speaking. How may I help you? Thank you for calling Benefit Center Card, this is Pamela speaking. Who is this? Benefit Center Card. With what company? We are administrator for health insurance for staffing agency, ma'am. For health insurance? Yes. Is it for like, uh, Medicare? This is for a staffing agency. I can't understand what you're saying. We represent a staffing agency. Oh, okay. I don't know anything about them. Okay. Well, thank you. Thank you for giving us a call. Okay. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card, this is Pamela speaking. How may I help you? Thank you for calling Benefit Center Card, this is Pamela speaking.

Speaker speaker_2: Who is this?

Speaker speaker_1: Benefit Center Card.

Speaker speaker_2: With what company?

Speaker speaker_1: We are administrator for health insurance for staffing agency, ma'am.

Speaker speaker_2: For health insurance?

Speaker speaker_1: Yes.

Speaker speaker_2: Is it for like, uh, Medicare?

Speaker speaker_1: This is for a staffing agency.

Speaker speaker_2: I can't understand what you're saying.

Speaker speaker_1: We represent a staffing agency.

Speaker speaker_2: Oh, okay. I don't know anything about them. Okay. Well, thank you.

Speaker speaker_1: Thank you for giving us a call.

Speaker speaker_2: Okay. Bye-bye.