**Transcript: Pamela** 

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## **Full Transcript**

Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Yeah, I just got a missed call from this number. Excuse me? I had a missed call from this number. We are the administrator for health insurance for staffing agency. No, I don't... What? Excuse me? I'm saying, what, what was the call for? Well, we are the administrator for health insurance. Do you work for a staffing agency? Oh, okay. Hello? Yes. Do you work for any staffing agency, sir? I, I work for, uh, Onin. That's the name of the staffing agency? 'Cause um- Yeah, Onin. Onin. Yeah, O-N-I-I-N. I don't see... In Lawton, Oklahoma. Do you know if they go by any other... Let me check here. I don't believe so, no. Give me one second. I don't have anyone- I told you what day and court that is. That's what you giving me. Oh, 'cause I don't have any... No, the landlord. The landlord o- owes her money. I do not have any, um, staffing agency with that name. Bear with me. Give me one second. I'm sorry.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Yeah, I just got a missed call from this number.

Speaker speaker\_0: Excuse me?

Speaker speaker\_1: I had a missed call from this number.

Speaker speaker\_0: We are the administrator for health insurance for staffing agency.

Speaker speaker\_1: No, I don't... What?

Speaker speaker 0: Excuse me?

Speaker speaker\_1: I'm saying, what, what was the call for?

Speaker speaker\_0: Well, we are the administrator for health insurance. Do you work for a staffing agency?

Speaker speaker\_1: Oh, okay.

Speaker speaker\_0: Hello?

Speaker speaker\_1: Yes.

Speaker speaker\_0: Do you work for any staffing agency, sir?

Speaker speaker\_1: I, I work for, uh, Onin.

Speaker speaker\_0: That's the name of the staffing agency? 'Cause um-

Speaker speaker\_1: Yeah, Onin.

Speaker speaker\_0: Onin.

Speaker speaker\_1: Yeah, O-N-I-I-N.

Speaker speaker\_0: I don't see...

Speaker speaker\_1: In Lawton, Oklahoma.

Speaker speaker\_0: Do you know if they go by any other... Let me check here.

Speaker speaker\_1: I don't believe so, no.

Speaker speaker\_0: Give me one second. I don't have anyone-

Speaker speaker\_1: I told you what day and court that is. That's what you giving me.

Speaker speaker\_0: Oh, 'cause I don't have any...

Speaker speaker\_1: No, the landlord. The landlord o- owes her money.

Speaker speaker\_0: I do not have any, um, staffing agency with that name. Bear with me. Give me one second.

Speaker speaker\_1: I'm sorry.