

Transcript: Pamela

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Full Transcript

Thank you for calling Social Security number card. This is Pamela speaking, how may I help you? Uh, yes, ma'am. My name's Owen Campbell and I work with Surge and I was just calling to tell you that I don't want that kind of... I think it's insurance or something. Uh, I'm not gonna do that. Okay. May I have the last four digits of your Social so I can pull up your file? Let me get my wallet out. Hold on a second. Excuse me? Your Social Security card is still in my back of the car. Just give me one second. Let me pull it over and go get it. It's in my purse but it's below in the back of the car, I'm going to go get it. All right, it's right in my purse out of the car. Hold on one second. Let me just run and get it for you. You said last four digits 2868? And your first and last name ma'am? Owen Campbell. O-W-E-N. Last name is C-A-M-P-B-E-L-L. And who are you calling from? I mean, for? I work through Surge. Okay. Um, Campbell, for security reasons can you please verify your complete address and date of birth? The... My, no my... My residence address is 71 County Road 453, Coleman Alabama 35057. But my... Where our mail goes to is Post Office Box 1973, Coleman Alabama 35056. All right. Thank you for the information. We have a telephone number of 525-627- 727-3287. Yes, ma'am. All right. So I'm gonna go ahead and decline the other enrollment. Is there anything else I can do for you? No, ma'am. That's it. All right. Thank you for giving us a call. Have a great rest of your day. You too. Thank you. Bye. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Social Security number card. This is Pamela speaking, how may I help you?

Speaker speaker_1: Uh, yes, ma'am. My name's Owen Campbell and I work with Surge and I was just calling to tell you that I don't want that kind of... I think it's insurance or something. Uh, I'm not gonna do that.

Speaker speaker_0: Okay. May I have the last four digits of your Social so I can pull up your file?

Speaker speaker_1: Let me get my wallet out. Hold on a second.

Speaker speaker_0: Excuse me?

Speaker speaker_1: Your Social Security card is still in my back of the car. Just give me one second. Let me pull it over and go get it. It's in my purse but it's below in the back of the car, I'm going to go get it. All right, it's right in my purse out of the car. Hold on one second. Let me

just run and get it for you. You said last four digits 2868?

Speaker speaker_0: And your first and last name ma'am?

Speaker speaker_1: Owen Campbell. O-W-E-N. Last name is C-A-M-P-B-E-L-L.

Speaker speaker_0: And who are you calling from? I mean, for?

Speaker speaker_1: I work through Surge.

Speaker speaker_0: Okay. Um, Campbell, for security reasons can you please verify your complete address and date of birth?

Speaker speaker_1: The... My, no my... My residence address is 71 County Road 453, Coleman Alabama 35057. But my... Where our mail goes to is Post Office Box 1973, Coleman Alabama 35056.

Speaker speaker_0: All right. Thank you for the information. We have a telephone number of 525-627- 727-3287.

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right. So I'm gonna go ahead and decline the other enrollment. Is there anything else I can do for you?

Speaker speaker_1: No, ma'am. That's it.

Speaker speaker_0: All right. Thank you for giving us a call. Have a great rest of your day.

Speaker speaker_1: You too. Thank you.

Speaker speaker_0: Bye.

Speaker speaker_1: Bye-bye.