

Transcript: Pamela

Blanc-5773314996617216-4761686989651968

Full Transcript

Thank you for calling This is Pamela speaking. How may I help you? So, um, my name is Rosie ... Is this the number I would need to call to, uh, check to see if a doctor is covered? I could barely understand what you're saying. You're cutting off. Uh, yes. Can you hear me better? Hello? Yes, ma'am. Sorry about that. Um, do you, is this the number I would need to call to see if the provider I want to see is covered? No, but I could try for you there. Oh, yes, please, if you could. Please. Sure. Give me one second. Thank you. Thank you so very much. Oh.

Conversation Format

Speaker speaker_0: Thank you for calling This is Pamela speaking. How may I help you?

Speaker speaker_1: So, um, my name is Rosie ... Is this the number I would need to call to, uh, check to see if a doctor is covered?

Speaker speaker_0: I could barely understand what you're saying. You're cutting off.

Speaker speaker_1: Uh, yes. Can you hear me better? Hello?

Speaker speaker_0: Yes, ma'am.

Speaker speaker_1: Sorry about that. Um, do you, is this the number I would need to call to see if the provider I want to see is covered?

Speaker speaker_0: No, but I could try for you there.

Speaker speaker_1: Oh, yes, please, if you could. Please.

Speaker speaker_0: Sure. Give me one second.

Speaker speaker_1: Thank you. Thank you so very much. Oh.