

Transcript: Pamela

Blanc-5750181622890496-5324849031856128

Full Transcript

Thank you for calling Benefits and a Card, this is Sandra. Can I help you? Uh, yeah. So I just got, um... or just started getting benefits, but I was wondering if I was ever going to get a card, like an insurance card in the mail? Yeah. The card usually arrives between seven to 10 business days after the benefits are active. Okay. Um- Okay, yeah. They... I think they just started either last week or this week, so. Also keep a eye on your email. Okay. Your medical card goes to you email. Okay. Right. All righty. Well, that's all I was wondering, so thank you. Thank you. Have a great rest of the day, ma'am. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card, this is Sandra. Can I help you?

Speaker speaker_1: Uh, yeah. So I just got, um... or just started getting benefits, but I was wondering if I was ever going to get a card, like an insurance card in the mail?

Speaker speaker_0: Yeah. The card usually arrives between seven to 10 business days after the benefits are active.

Speaker speaker_1: Okay.

Speaker speaker_0: Um-

Speaker speaker_1: Okay, yeah. They... I think they just started either last week or this week, so.

Speaker speaker_0: Also keep a eye on your email.

Speaker speaker_1: Okay.

Speaker speaker_0: Your medical card goes to you email.

Speaker speaker_1: Okay.

Speaker speaker_0: Right.

Speaker speaker_1: All righty. Well, that's all I was wondering, so thank you.

Speaker speaker_0: Thank you. Have a great rest of the day, ma'am.

Speaker speaker_1: You too. Bye-bye.