

Transcript: Pamela

Blanc-5711366979371008-4945852745564160

Full Transcript

Thank you for calling Benefits in a Car. This is... Hello? Thank you for calling Benefits in a Car. How may I help you? Uh, yes. I was supposed to call and decline coverage. Who do you work for? I- I'm fixing to work for, uh, Viking, Viking, uh, uh, Assembly. I mean, that's an agency. American Staffing Corp. Okay. May I have, um, the last four digits of the Social? 4049. Your first and last name, sir. Sean Payne. P-A-Y-N-E. And when do you start working for them, sir? I start working Monday. Okay. So we don't have you filed yet. We usually receive it after you start working, but if you're willing to provide the personal information, we could go ahead and create a file for you, or you could give us a call back after you start working. Okay. Well, I guess I'll just, uh... It don't matter, I got you on the phone. Let's go ahead and do it now, 'cause I'm Native American. They said, it said for me to just go ahead and call and cancel the benefits. All right. No problem. We're gonna go ahead and do that. Bear with me. Let's start here. American Staff Corp. Give me one second. The system is slow. American Staff Corp. And this time I'm gonna need your whole Social Security number. Okay. 44082-4049. Give me one second. So, okay. 440. Can you, um, repeat that for me? 440. 44082-4049. Okay. All right. Now I'm gonna need your first and last name. Sean Payne. S-H-A-W-N-P-A-Y-N-E. Your date of birth, sir? 5/26/1983. Thank you. Now I need a mailing address, sir. 530N443. Salina, Oklahoma. I have the ZIP code? 74365. Is this telephone number you're calling from a good number to reach you? Yes, ma'am. All right. Thank you. I went ahead and created the file and opted you out. Is there anything else I could do for you, sir? That, that should be it. All right. Thank you for giving us a call today. Have a great weekend. You too. Bye-bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. This is...

Speaker speaker_1: Hello?

Speaker speaker_0: Thank you for calling Benefits in a Car. How may I help you?

Speaker speaker_1: Uh, yes. I was supposed to call and decline coverage.

Speaker speaker_0: Who do you work for?

Speaker speaker_1: I- I'm fixing to work for, uh, Viking, Viking, uh, uh, Assembly.

Speaker speaker_0: I mean, that's an agency.

Speaker speaker_1: American Staffing Corp.

Speaker speaker_0: Okay. May I have, um, the last four digits of the Social?

Speaker speaker_1: 4049.

Speaker speaker_0: Your first and last name, sir.

Speaker speaker_1: Sean Payne. P-A-Y-N-E.

Speaker speaker_0: And when do you start working for them, sir?

Speaker speaker_1: I start working Monday.

Speaker speaker_0: Okay. So we don't have you filed yet. We usually receive it after you start working, but if you're willing to provide the personal information, we could go ahead and create a file for you, or you could give us a call back after you start working.

Speaker speaker_1: Okay. Well, I guess I'll just, uh... It don't matter, I got you on the phone. Let's go ahead and do it now, 'cause I'm Native American. They said, it said for me to just go ahead and call and cancel the benefits.

Speaker speaker_0: All right. No problem. We're gonna go ahead and do that. Bear with me. Let's start here. American Staff Corp. Give me one second. The system is slow. American Staff Corp. And this time I'm gonna need your whole Social Security number.

Speaker speaker_1: Okay. 44082-4049.

Speaker speaker_0: Give me one second. So, okay. 440. Can you, um, repeat that for me? 440.

Speaker speaker_1: 44082-4049.

Speaker speaker_0: Okay. All right. Now I'm gonna need your first and last name.

Speaker speaker_1: Sean Payne. S-H-A-W-N-P-A-Y-N-E.

Speaker speaker_0: Your date of birth, sir?

Speaker speaker_1: 5/26/1983.

Speaker speaker_0: Thank you. Now I need a mailing address, sir.

Speaker speaker_1: 530N443. Salina, Oklahoma.

Speaker speaker_0: I have the ZIP code?

Speaker speaker_1: 74365.

Speaker speaker_0: Is this telephone number you're calling from a good number to reach you?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: All right. Thank you. I went ahead and created the file and opted you out. Is there anything else I could do for you, sir?

Speaker speaker_1: That, that should be it.

Speaker speaker_0: All right. Thank you for giving us a call today. Have a great weekend.

Speaker speaker_1: You too.

Speaker speaker_0: Bye-bye.