

Transcript: Pamela

Blanc-5694181706874880-6110339912220672

Full Transcript

Medicare benefits health card. This is Sandra speaking. How may I help you? Yeah, hi. Um, I got a text with this phone number, um, from my, uh, my work to call about, I think it's insurance benefits. Yes. You are ... going to be traded for the health insurance. Okay. Why, uh, they- Um, are you interested in enrolling? Um, what, uh... I mean, what, what exactly are the, are the benefits? What is it? Medical, dental? Which plan, sir? I don't know anything about it. Okay, so who do you work for, sir? Partners Personnel. So they offer different medical plans, plus the options like dental, vision. Okay. Uh-huh. Um, this insurance is not like a health insurance, like the major health insurance. They already have- Okay. ... an amount that they're going to pay. Anything above that amount will be your responsibility. Some of the plans- Okay. ... cover dollars per few doctor's visits. You have four visits per year. If you would like, I can send you a complete guide of the benefits, if you have any questions. That would be great. Yes, I do. One second. Can you send me your email, sir? Yes. It's D, as in duck, R-O-L-L-I-N-S, 1134 @gmail.com. It's Rollin? Yeah, Drollins1134@gmail.com. Okay. Right. So, the, um, email will be coming in from email with benefits in a card. Your mail. Okay. You might go there. Okay. Um, if, if you want to enroll, you could give us a call back. We're here from 8:00 AM to 8:00 PM Eastern Time, or you could do it online as well. Okay, great. Thank you. Thank you for giving us a call. Have a great rest of the day, sir. You too. Bye-bye.

Conversation Format

Speaker speaker_1: Medicare benefits health card. This is Sandra speaking. How may I help you?

Speaker speaker_2: Yeah, hi. Um, I got a text with this phone number, um, from my, uh, my work to call about, I think it's insurance benefits.

Speaker speaker_1: Yes. You are ... going to be traded for the health insurance.

Speaker speaker_2: Okay. Why, uh, they-

Speaker speaker_1: Um, are you interested in enrolling?

Speaker speaker_2: Um, what, uh... I mean, what, what exactly are the, are the benefits? What is it? Medical, dental?

Speaker speaker_1: Which plan, sir?

Speaker speaker_2: I don't know anything about it.

Speaker speaker_1: Okay, so who do you work for, sir?

Speaker speaker_2: Partners Personnel.

Speaker speaker_1: So they offer different medical plans, plus the options like dental, vision.

Speaker speaker_2: Okay. Uh-huh.

Speaker speaker_1: Um, this insurance is not like a health insurance, like the major health insurance. They already have-

Speaker speaker_2: Okay.

Speaker speaker_1: ... an amount that they're going to pay. Anything above that amount will be your responsibility. Some of the plans-

Speaker speaker_2: Okay.

Speaker speaker_1: ... cover dollars per few doctor's visits. You have four visits per year. If you would like, I can send you a complete guide of the benefits, if you have any questions.

Speaker speaker_2: That would be great. Yes, I do.

Speaker speaker_1: One second. Can you send me your email, sir?

Speaker speaker_2: Yes. It's D, as in duck, R-O-L-L-I-N-S, 1134 @gmail.com.

Speaker speaker_1: It's Rollin?

Speaker speaker_2: Yeah, Drollins1134@gmail.com.

Speaker speaker_1: Okay. Right. So, the, um, email will be coming in from email with benefits in a card. Your mail.

Speaker speaker_2: Okay.

Speaker speaker_1: You might go there.

Speaker speaker_2: Okay.

Speaker speaker_1: Um, if, if you want to enroll, you could give us a call back. We're here from 8:00 AM to 8:00 PM Eastern Time, or you could do it online as well.

Speaker speaker_2: Okay, great. Thank you.

Speaker speaker_1: Thank you for giving us a call. Have a great rest of the day, sir.

Speaker speaker_2: You too. Bye-bye.