

## **Transcript: Pamela**

**Blanc-5684178161811456-4930558638211072**

### **Full Transcript**

Thank you for calling Benefits in a Car. This is Pamela ??. I guess I just want to decline all benefits. Who do you work for, sir? Uh, ??. May I have, uh, the last social so I can pull up your file? Two, eight, seven, zero. Your first and last name? Damon Turner. Mr. Turner, for security reasons and just to make sure we are in the correct file, can you please verify the complete address and date of birth? Um, 98 Everhard Road, Southwest Apartment Three, North Canton, Ohio 44709. My birthday, 11/06/1995. Okay. For the information, we have a phone number on file, 330-617-2217. Yes. All right. I'm gonna go ahead and decline the auto enrollment. Is there anything else I can do for you, sir? Please, nothing. Uh, no, that'll be all. All right, thank you for giving us a call. Have a great rest of the day. Okay, you too.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits in a Car. This is Pamela ??.

Speaker speaker\_1: I guess I just want to decline all benefits.

Speaker speaker\_0: Who do you work for, sir?

Speaker speaker\_1: Uh, ??.

Speaker speaker\_0: May I have, uh, the last social so I can pull up your file?

Speaker speaker\_1: Two, eight, seven, zero.

Speaker speaker\_0: Your first and last name?

Speaker speaker\_1: Damon Turner.

Speaker speaker\_0: Mr. Turner, for security reasons and just to make sure we are in the correct file, can you please verify the complete address and date of birth?

Speaker speaker\_1: Um, 98 Everhard Road, Southwest Apartment Three, North Canton, Ohio 44709. My birthday, 11/06/1995.

Speaker speaker\_0: Okay. For the information, we have a phone number on file, 330-617-2217.

Speaker speaker\_1: Yes.

Speaker speaker\_0: All right. I'm gonna go ahead and decline the auto enrollment. Is there anything else I can do for you, sir?

Speaker speaker\_2: Please, nothing.

Speaker speaker\_1: Uh, no, that'll be all.

Speaker speaker\_0: All right, thank you for giving us a call. Have a great rest of the day.

Speaker speaker\_1: Okay, you too.