

## **Transcript: Pamela**

**Blanc-5636436153516032-4624857236684800**

### **Full Transcript**

Yes. Uh, my name is Ms. Tate and TempStaff told us to call and decline the offer so we won't keep receiving emails. Okay. Um, what is the name of the staffing agency you work for? TempStaff. May I have the last four digits of your Social? 3639. Your first and last name, ma'am? Sherry Tate. Thank you. Ms. Tate, for security reasons and just to make sure we are in the correct file, can we please verify the complete address and date of birth? Address, uh, address 3712 Thomas Jefferson Road, and what else? Um, I need the complete address and date of birth. I just gave it to you, 3712 Thomas Jefferson Road, Jackson, Mississippi 39213. Thank you. And what was the date of birth, ma'am? 9/3/68. Thank you for the information. We have a telephone number on file, 404-956-8344. Yes. Okay. You said you don't want to enroll in the benefits? No. Correct. I do not want. Okay. So you might receive a text, um- You said what? You might receive, um, text letting you know about the opening..... Um, if you would like, you could read that out. Okay. I'm planning a workshop. Okay. I'm, I'm, I'm hearing what they say. I'm just calling to say that I don't want it, but I understand, you said you may get a text message. Okay. Mm-hmm. Yes. Thank you, ma'am. All right. Thank you.

### **Conversation Format**

Speaker speaker\_0: Yes. Uh, my name is Ms. Tate and TempStaff told us to call and decline the offer so we won't keep receiving emails.

Speaker speaker\_1: Okay. Um, what is the name of the staffing agency you work for?

Speaker speaker\_0: TempStaff.

Speaker speaker\_1: May I have the last four digits of your Social?

Speaker speaker\_0: 3639.

Speaker speaker\_1: Your first and last name, ma'am?

Speaker speaker\_0: Sherry Tate.

Speaker speaker\_1: Thank you. Ms. Tate, for security reasons and just to make sure we are in the correct file, can we please verify the complete address and date of birth?

Speaker speaker\_0: Address, uh, address 3712 Thomas Jefferson Road, and what else?

Speaker speaker\_1: Um, I need the complete address and date of birth.

Speaker speaker\_0: I just gave it to you, 3712 Thomas Jefferson Road, Jackson, Mississippi 39213.

Speaker speaker\_1: Thank you. And what was the date of birth, ma'am?

Speaker speaker\_0: 9/3/68.

Speaker speaker\_1: Thank you for the information. We have a telephone number on file, 404-956-8344.

Speaker speaker\_0: Yes.

Speaker speaker\_1: Okay. You said you don't want to enroll in the benefits?

Speaker speaker\_0: No. Correct. I do not want.

Speaker speaker\_1: Okay. So you might receive a text, um-

Speaker speaker\_0: You said what?

Speaker speaker\_1: You might receive, um, text letting you know about the opening..... Um, if you would like, you could read that out.

Speaker speaker\_0: Okay. I'm planning a workshop. Okay. I'm, I'm, I'm hearing what they say. I'm just calling to say that I don't want it, but I understand, you said you may get a text message. Okay.

Speaker speaker\_1: Mm-hmm. Yes.

Speaker speaker\_0: Thank you, ma'am.

Speaker speaker\_1: All right. Thank you.