**Transcript: Pamela** 

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## **Full Transcript**

Thank you for calling by number 10:04. This is Thelma speaking. How may I help you? Who you guys though? Mm, mm, mm. Oh my God. Hello? Honey? Hello? Yes. How may I help you? Okay. So somebody had left me a text message, "He's savage". What do y'all do? What do y'all do? Because I got a text message from you guys saying call you and I don't even know why. So we are the administrator for health insurance for status- Honey, I'm good. You should... Um, uh, I don't need that, honey. Thank you.

## **Conversation Format**

Speaker speaker\_0: Thank you for calling by number 10:04. This is Thelma speaking. How may I help you?

Speaker speaker\_1: Who you guys though? Mm, mm, mm. Oh my God.

Speaker speaker\_0: Hello?

Speaker speaker\_1: Honey? Hello?

Speaker speaker\_0: Yes. How may I help you?

Speaker speaker\_1: Okay. So somebody had left me a text message, "He's savage". What do y'all do? What do y'all do? Because I got a text message from you guys saying call you and I don't even know why.

Speaker speaker\_0: So we are the administrator for health insurance for status-

Speaker speaker\_1: Honey, I'm good. You should... Um, uh, I don't need that, honey. Thank you.