

Transcript: Pamela

Blanc-5567024521986048-6373069959905280

Full Transcript

Your call may be monitored or recorded for quality assurance. Thank you for calling APL. Your call may be monitored for quality assurance. . If you know your party's extension, you may dial it now. If you are a medical or dental provider, press one. For verification of benefits, questions about your claim or medical bill, or if you need assistance filing a claim, press two. For questions about group premium billing, press three. For customer service or new business, ID cards, address changes, or policy changes, press four. If you are a broker calling for the broker resources team, press seven. To hear these options again, press pound.

Conversation Format

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