

## **Transcript: Pamela**

**Blanc-5454671022440448-4921056500957184**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. ... Benefits ... speaking, how may I help you? Uh, yes, I was calling to decline the coverage. Um- Who do you work for? Um, American Staffing. May I have the last four digits of your Social so I can pull up your file? 1471. 1471? Yes, ma'am. And your first and last name? Nakaya Johnson.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: ... Benefits ... speaking, how may I help you?

Speaker speaker\_2: Uh, yes, I was calling to decline the coverage. Um-

Speaker speaker\_1: Who do you work for?

Speaker speaker\_2: Um, American Staffing.

Speaker speaker\_1: May I have the last four digits of your Social so I can pull up your file?

Speaker speaker\_2: 1471.

Speaker speaker\_1: 1471?

Speaker speaker\_2: Yes, ma'am.

Speaker speaker\_1: And your first and last name?

Speaker speaker\_2: Nakaya Johnson.