

Transcript: Pamela

Blanc-5421501110206464-5400513349861376

Full Transcript

Thank you for calling Benefits 10-0-5. This is Pamela speaking. How may I help you? Um, yes, my name is Melissa Bustos. I was seeing if I, my he- insurance had kicked in already. May I have the last four digits of your Social and the staffing agency you work for? Uh, 7847 and, uh, Priority Personnel. All right. And you say your name is? Uh, Melissa Bustos. Priority Personnel. Give me one second. I'll try to... Melissa Bustos, right? Mm-hmm. Miss Bustos, for security reasons, just to make sure we are in the correct file, I need to verify the complete address and date of birth. Um, 6-26-90 and then 5024 Rainwood Drive, uh, San Marcus, Texas 78666. Thank you for the information. We have a telephone number on file. Uh, 210-727-3425, and your email is your first name, last name 0626 at gmail.com. Yes. All right. Uh, Miss Bustos, we have not received any enrollment for you. Did you fill out the, uh, the enrollment form? Um, I filled out the enrollment form when I first, uh, when I first filled out the paperwork. Okay. So, we have not received any paperwork. If you would like to contact, um, your employer and let them know, but we have not received any paperwork regarding your enrollment. Okay, thank you. No problem.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 10-0-5. This is Pamela speaking. How may I help you?

Speaker speaker_1: Um, yes, my name is Melissa Bustos. I was seeing if I, my he- insurance had kicked in already.

Speaker speaker_0: May I have the last four digits of your Social and the staffing agency you work for?

Speaker speaker_1: Uh, 7847 and, uh, Priority Personnel.

Speaker speaker_0: All right. And you say your name is?

Speaker speaker_1: Uh, Melissa Bustos.

Speaker speaker_0: Priority Personnel. Give me one second. I'll try to... Melissa Bustos, right?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Miss Bustos, for security reasons, just to make sure we are in the correct file, I need to verify the complete address and date of birth.

Speaker speaker_1: Um, 6-26-90 and then 5024 Rainwood Drive, uh, San Marcus, Texas 78666.

Speaker speaker_0: Thank you for the information. We have a telephone number on file. Uh, 210-727-3425, and your email is your first name, last name 0626 at gmail.com.

Speaker speaker_1: Yes.

Speaker speaker_0: All right. Uh, Miss Bustos, we have not received any enrollment for you. Did you fill out the, uh, the enrollment form?

Speaker speaker_1: Um, I filled out the enrollment form when I first, uh, when I first filled out the paperwork.

Speaker speaker_0: Okay. So, we have not received any paperwork. If you would like to contact, um, your employer and let them know, but we have not received any paperwork regarding your enrollment.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: No problem.