**Transcript: Pamela** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Uh, I had a message about this benefit line. Yes. We are the administrator for health insurance for different staffing agency. Would you like to enroll? You said health insurance? Yes, sir. Are they the only benefits y'all have? Excuse me? I said, are they the only benefits y'all have? You said health insurance. I could barely understand what you're saying. It's kind of blo- far. Oh, I'm sorry. That's... That's... That's it. Uh, them the only benefits y'all have, health insurance? Uh, they also offer, um, life, dental, vision. All depends for what staffing agency you work for. Oh, well, I was with Adecco but... Hold up. Uh, yeah, I was with Adeccos but, uh, I'm on with McCormick now. Oh, so this not, this not the, uh, bene- enroll benefits for McCormick, is it? Uh, I don't have a, uh, staffing agency with that name. Okay. So you, you, you like the benefits of like perk up, partners, personnel, Adeccos- Exactly. ... stuff like that? Yes, sir. Oh, okay, okay. Well, I'm sorry. I'm sorry. But yeah, yeah, I'm good. I, I thought you was with the company already. All right. Anything else I could do for you? Uh, no, that's okay. I appreciate it though. All right. Bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Uh, I had a message about this benefit line.

Speaker speaker\_1: Yes. We are the administrator for health insurance for different staffing agency. Would you like to enroll?

Speaker speaker\_2: You said health insurance?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_2: Are they the only benefits y'all have?

Speaker speaker\_1: Excuse me?

Speaker speaker 2: I said, are they the only benefits y'all have? You said health insurance.

Speaker speaker\_1: I could barely understand what you're saying. It's kind of blo- far.

Speaker speaker\_2: Oh, I'm sorry. That's... That's it. Uh, them the only benefits y'all have, health insurance?

Speaker speaker\_1: Uh, they also offer, um, life, dental, vision. All depends for what staffing agency you work for.

Speaker speaker\_2: Oh, well, I was with Adecco but... Hold up. Uh, yeah, I was with Adeccos but, uh, I'm on with McCormick now. Oh, so this not, this not the, uh, bene- enroll benefits for McCormick, is it?

Speaker speaker\_1: Uh, I don't have a, uh, staffing agency with that name.

Speaker speaker\_2: Okay. So you, you like the benefits of like perk up, partners, personnel, Adeccos-

Speaker speaker\_1: Exactly.

Speaker speaker\_2: ... stuff like that?

Speaker speaker\_1: Yes, sir.

Speaker speaker\_2: Oh, okay, okay. Well, I'm sorry. I'm sorry. But yeah, yeah, I'm good. I, I thought you was with the company already.

Speaker speaker\_1: All right. Anything else I could do for you?

Speaker speaker\_2: Uh, no, that's okay. I appreciate it though.

Speaker speaker\_1: All right.

Speaker speaker\_2: Bye.