

Transcript: Pamela

Blanc-5396136663367680-6688730089439232

Full Transcript

Hm. Thank you for calling Benefits in a Car, this is Pamela speaking, how may I help you? Hello there. How do I find, um, provide- dental providers that APL, uh, networks with? Um, you wanna know what's- to find a provider? Yes, how do I find provider that APL is networked with? Okay, so I could- Thank you specifically. transfer you to the correct department or provide you with the telephone number, and there you will be able to find the providers in your area. Okay, thank you. Would you like me to, um, transfer you? Yes, please. Sure, bear with me.

Conversation Format

Speaker speaker_0: Hm. Thank you for calling Benefits in a Car, this is Pamela speaking, how may I help you?

Speaker speaker_1: Hello there. How do I find, um, provide- dental providers that APL, uh, networks with?

Speaker speaker_0: Um, you wanna know what's- to find a provider?

Speaker speaker_1: Yes, how do I find provider that APL is networked with?

Speaker speaker_0: Okay, so I could-

Speaker speaker_1: Thank you specifically.

Speaker speaker_0: transfer you to the correct department or provide you with the telephone number, and there you will be able to find the providers in your area.

Speaker speaker_1: Okay, thank you.

Speaker speaker_0: Would you like me to, um, transfer you?

Speaker speaker_1: Yes, please.

Speaker speaker_0: Sure, bear with me.