

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling This is Pamela speaking. How may I help you? Uh, I received a text talking about a call from benefits within 30 days of my paycheck, first paycheck. Okay. So we are the administrator for health insurance for staffing agency. Mm-hmm. Um, they're letting you know that you're enrolled in the benefits. Um, you do have 30 days from your first paycheck to enroll. What's the name of the staffing agency you're working for, sir? Um, Harvest Personal. Yeah. So they gave you 30 days from your first paycheck to enroll in the benefits as they're letting you know it's, um, health insurance. Mm-hmm. You pay according of what you select and it will be deducted from your payroll. Okay. Excuse me? I said okay. All right. Um, is there anything else I can do for you, sir? No, ma'am. All right. Thank you for giving us a call. Have a great rest of the day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling

Speaker speaker_2: This is Pamela speaking. How may I help you?

Speaker speaker_3: Uh, I received a text talking about a call from benefits within 30 days of my paycheck, first paycheck.

Speaker speaker_2: Okay. So we are the administrator for health insurance for staffing agency.

Speaker speaker_3: Mm-hmm.

Speaker speaker_2: Um, they're letting you know that you're enrolled in the benefits. Um, you do have 30 days from your first paycheck to enroll. What's the name of the staffing agency you're working for, sir?

Speaker speaker_3: Um, Harvest Personal.

Speaker speaker_2: Yeah. So they gave you 30 days from your first paycheck to enroll in the benefits as they're letting you know it's, um, health insurance.

Speaker speaker_3: Mm-hmm.

Speaker speaker_2: You pay according of what you select and it will be deducted from your payroll.

Speaker speaker_3: Okay.

Speaker speaker_2: Excuse me?

Speaker speaker_3: I said okay.

Speaker speaker_2: All right. Um, is there anything else I can do for you, sir?

Speaker speaker_3: No, ma'am.

Speaker speaker_2: All right. Thank you for giving us a call. Have a great rest of the day.