

Transcript: Pamela

Blanc-5350365832101888-4631664845602816

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Accord. This is Pamela speaking. How may I help you? Hi. This is, can I'm Kayla calling from the Dental Specialists. I'm calling to see, um, what codes might be covered for dentures? Um, the insurance or the coverage that, for dental? Yep. Do not cover- With dental, yep. ... a denture. It doesn't cover a denture. It doesn't cover any major services. This is like the basic- Okay. ... cleaning, check-ups, X-ray... Cleaning and check-up. Regular extraction, non-surgical. Okay. Non-surgical extraction. Yeah. Uh-huh. But nothing, no, like, okay, no dentures. Nothing major. Okay. No. Nothing major. Okay. Well, thank you so much. Thank you for giving us a call. Yep. Have a great rest of the day. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits and Accord. This is Pamela speaking. How may I help you?

Speaker speaker_2: Hi. This is, can I'm Kayla calling from the Dental Specialists. I'm calling to see, um, what codes might be covered for dentures?

Speaker speaker_1: Um, the insurance or the coverage that, for dental?

Speaker speaker_2: Yep.

Speaker speaker_1: Do not cover-

Speaker speaker_2: With dental, yep.

Speaker speaker_1: ... a denture. It doesn't cover a denture. It doesn't cover any major services. This is like the basic-

Speaker speaker_2: Okay.

Speaker speaker_1: ... cleaning, check-ups, X-ray...

Speaker speaker_2: Cleaning and check-up.

Speaker speaker_1: Regular extraction, non-surgical.

Speaker speaker_2: Okay. Non-surgical extraction.

Speaker speaker_1: Yeah.

Speaker speaker_2: Uh-huh. But nothing, no, like, okay, no dentures.

Speaker speaker_1: Nothing major.

Speaker speaker_2: Okay.

Speaker speaker_1: No.

Speaker speaker_2: Nothing major. Okay. Well, thank you so much.

Speaker speaker_1: Thank you for giving us a call.

Speaker speaker_2: Yep.

Speaker speaker_1: Have a great rest of the day.

Speaker speaker_2: You too. Bye.