

Transcript: Pamela

Blanc-5316720985587712-4987110297124864

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. This is Pamela speaking. How may I help you? Yes, ma'am. I am having trouble getting in touch with America's Pharmacy Source. I can't get anybody on the phone, and I've been trying to- What is that other pharmacy? America's Pharmacy Source. Okay. That's for the PRX. Bear with me. Yes, ma'am. Give me one second. I'm gonna transfer you to the correct number. Would you like to write down the number just in case? Yes. All right. Let me get the paper back. Just let me know when you're ready. Okay, I'm ready. 855-927- Okay. 927? 0390. Okay. All right. Bear with me and I'll give, I'll transfer you. Okay. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yes, ma'am. I am having trouble getting in touch with America's Pharmacy Source. I can't get anybody on the phone, and I've been trying to-

Speaker speaker_1: What is that other pharmacy?

Speaker speaker_2: America's Pharmacy Source.

Speaker speaker_1: Okay. That's for the PRX. Bear with me.

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: Give me one second. I'm gonna transfer you to the correct number. Would you like to write down the number just in case?

Speaker speaker_2: Yes.

Speaker speaker_1: All right.

Speaker speaker_2: Let me get the paper back.

Speaker speaker_1: Just let me know when you're ready.

Speaker speaker_2: Okay, I'm ready.

Speaker speaker_1: 855-927-

Speaker speaker_2: Okay. 927?

Speaker speaker_1: 0390.

Speaker speaker_2: Okay.

Speaker speaker_1: All right. Bear with me and I'll give, I'll transfer you.

Speaker speaker_2: Okay.

Speaker speaker_1: Thank you.