**Transcript: Pamela** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits. This is Pamela speaking. How may I help you? Yeah. Uh, I got a text about some insurance. Who you with? Are you with the company that's signing people up for the insurance? We are the administrator for the health insurance for staffing agency. What staffing? The staffing agency. We represent around 25 of them. Are you working currently with us? You talking about CareerBuilder? Yes, ma'am. CareerBuilder? Yes, ma'am. I don't, I don't need any insurance. No problem. Got two of them with my husband and my own. So I appreciate you re- reaching out to me. All right. Thank you for giving us a call today. Have a great rest of the day. Okay. You too. And have a happy holiday. You too, ma'am. Thank you. Bye-bye. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Yeah. Uh, I got a text about some insurance. Who you with? Are you with the company that's signing people up for the insurance?

Speaker speaker\_1: We are the administrator for the health insurance for staffing agency.

Speaker speaker\_2: What staffing?

Speaker speaker\_1: The staffing agency. We represent around 25 of them. Are you working currently with us?

Speaker speaker\_2: You talking about CareerBuilder?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_2: CareerBuilder?

Speaker speaker\_1: Yes, ma'am.

Speaker speaker\_2: I don't, I don't need any insurance.

Speaker speaker\_1: No problem.

Speaker speaker\_2: Got two of them with my husband and my own. So I appreciate you rereaching out to me.

Speaker speaker\_1: All right. Thank you for giving us a call today. Have a great rest of the day.

Speaker speaker\_2: Okay. You too. And have a happy holiday.

Speaker speaker\_1: You too, ma'am. Thank you.

Speaker speaker\_2: Bye-bye. Bye-bye.