

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits and a Card. This is Pamela speaking. How may I help you? Hi. My name is Amber. I'm calling from a dental office on behalf of a patient, and we are trying to see what type of dental benefits she has. Okay. So we are the administrator- Okay. ... for the, um, for the company she, you work for. Okay. But I, um, but I could transfer you to the actual carrier and they will be able to give you a breakdown. Okay. All right. Just bear with me. All right. All right, thank you.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and a Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi. My name is Amber. I'm calling from a dental office on behalf of a patient, and we are trying to see what type of dental benefits she has.

Speaker speaker_0: Okay. So we are the administrator-

Speaker speaker_1: Okay.

Speaker speaker_0: ... for the, um, for the company she, you work for.

Speaker speaker_1: Okay.

Speaker speaker_0: But I, um, but I could transfer you to the actual carrier and they will be able to give you a breakdown.

Speaker speaker_1: Okay.

Speaker speaker_0: All right. Just bear with me.

Speaker speaker_1: All right. All right, thank you.