

Transcript: Pamela

Blanc-5086165851488256-4807579340947456

Full Transcript

This is Pamela speaking. How may I help you? Hi, um, calling just, uh, because today is my last day of open enrollment and I'm wondering if, uh, if you guys, uh, do 401with matching? No, sir. We do not process 401. 401. Oh, okay. Uh, this is through Creative Circle, right? Yes. All we do is the health insurance. Oh, I see. So this isn't the right department to talk to then about that? The health insurance? Yes. Uh, no, no, no. I mean like for like the 401kind of stuff for retirement. Oh, no, no. You need to, you need to reach out to them. Ah, okay. Got it. Okay. I'll give them a call. All right. No problem. All right, thank you. All right, bye.

Conversation Format

Speaker speaker_0: This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, um, calling just, uh, because today is my last day of open enrollment and I'm wondering if, uh, if you guys, uh, do 401with matching?

Speaker speaker_0: No, sir. We do not process 401. 401.

Speaker speaker_1: Oh, okay. Uh, this is through Creative Circle, right?

Speaker speaker_0: Yes. All we do is the health insurance.

Speaker speaker_1: Oh, I see. So this isn't the right department to talk to then about that?

Speaker speaker_0: The health insurance? Yes.

Speaker speaker_1: Uh, no, no, no. I mean like for like the 401kind of stuff for retirement.

Speaker speaker_0: Oh, no, no. You need to, you need to reach out to them.

Speaker speaker_1: Ah, okay. Got it. Okay. I'll give them a call.

Speaker speaker_0: All right. No problem.

Speaker speaker_1: All right, thank you. All right, bye.