

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits in a Cart. This is Pamela speaking. Hi, I was just wondering how can I make an appointment? Um, I lost my card and, um, I was wondering how can I make an appointment to get seen, to get some x-rays done? Let's see. One second. May I have the last four digits of your social and the staffing agency you work for? Uh, I work for Partners Personnel, and my last is 8470. Your first and last name, sir? Victor Delgado, July 19th, 1994. Mr. Delgado, for security reasons, I need to verify your complete address and date of birth. Uh, 530 Grafton Street, Manteca, California. We have a telephone number on file. Um, 209-622-8930, and your email's v.delgado9494@gmail.com? Yes. Let's see, you need your ID card, right? Yeah, I don't, I don't got no cards. I got my wallet stolen, so I don't have no- No problem. ... cards. I'm gonna place you in a br- I'm gonna place you in a brief hold, while we can- Okay. ... run the information through emergency. Okay. All right, thank you. Mr. Delgado? Yes, ma'am. Thank you for holding. I proceed to email you all the ID cards. Get your- Okay. ... spelling junket and my code there. Okay. Um, coming in Tinko at Benefits in a Cart. Okay, I appreciate that, uh, th- that a lot. All right, thank you for giving us a call. Have a very blessed day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Cart. This is Pamela speaking.

Speaker speaker_1: Hi, I was just wondering how can I make an appointment? Um, I lost my card and, um, I was wondering how can I make an appointment to get seen, to get some x-rays done?

Speaker speaker_0: Let's see. One second. May I have the last four digits of your social and the staffing agency you work for?

Speaker speaker_1: Uh, I work for Partners Personnel, and my last is 8470.

Speaker speaker_0: Your first and last name, sir?

Speaker speaker_1: Victor Delgado, July 19th, 1994.

Speaker speaker_0: Mr. Delgado, for security reasons, I need to verify your complete address and date of birth.

Speaker speaker_1: Uh, 530 Grafton Street, Manteca, California.

Speaker speaker_0: We have a telephone number on file. Um, 209-622-8930, and your email's v.delgado9494@gmail.com?

Speaker speaker_1: Yes.

Speaker speaker_0: Let's see, you need your ID card, right?

Speaker speaker_1: Yeah, I don't, I don't got no cards. I got my wallet stolen, so I don't have no-

Speaker speaker_0: No problem.

Speaker speaker_1: ... cards.

Speaker speaker_0: I'm gonna place you in a br- I'm gonna place you in a brief hold, while we can-

Speaker speaker_1: Okay.

Speaker speaker_0: ... run the information through emergency.

Speaker speaker_1: Okay.

Speaker speaker_0: All right, thank you. Mr. Delgado?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_0: Thank you for holding. I proceed to email you all the ID cards. Get your-

Speaker speaker_1: Okay.

Speaker speaker_0: ... spelling junket and my code there.

Speaker speaker_1: Okay.

Speaker speaker_0: Um, coming in Tinko at Benefits in a Cart.

Speaker speaker_1: Okay, I appreciate that, uh, th- that a lot.

Speaker speaker_0: All right, thank you for giving us a call. Have a very blessed day.