

Transcript: Pamela

Blanc-5045627345092608-5891768517312512

Full Transcript

Thank you for calling Benefit Center 5. This is Pamela speaking. How may I help you? Hi, my name is Hazel, calling from Medical City Denton. I'm checking on claim status. Do you have the claim number? Talk with Shanti. She's at the red department. I don't have the claim number. I do have the policy number. Okay. Go ahead. It is a Delta 47304608. Stay with me.

Conversation Format

Speaker speaker_0: Thank you for calling Benefit Center 5. This is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, my name is Hazel, calling from Medical City Denton. I'm checking on claim status.

Speaker speaker_0: Do you have the claim number? Talk with Shanti. She's at the red department.

Speaker speaker_1: I don't have the claim number. I do have the policy number.

Speaker speaker_0: Okay. Go ahead.

Speaker speaker_1: It is a Delta 47304608.

Speaker speaker_0: Stay with me.