**Transcript: Pamela** 

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## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Yes. I'm calling because, um, I'm, uh, going to be con- I'm a contract nurse, and they told me that you guys... That they use these benefits. Can you tell me, do you have to work for a company or can you get them on your own? You have to be working for the staffing agency. Okay. All right. Thank you. I just wanted to know. Sure. Oh, so she told me, um... I'll wait until I start, and then I'll call back 'cause I just want to know, like, how it works. No problem. All right. Thank you. Thank you. Have a great weekend. Mm-hmm. You, too. Bye-bye.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Yes. I'm calling because, um, I'm, uh, going to be con- I'm a contract nurse, and they told me that you guys... That they use these benefits. Can you tell me, do you have to work for a company or can you get them on your own?

Speaker speaker\_1: You have to be working for the staffing agency.

Speaker speaker\_2: Okay. All right. Thank you. I just wanted to know.

Speaker speaker\_1: Sure.

Speaker speaker\_2: Oh, so she told me, um... I'll wait until I start, and then I'll call back 'cause I just want to know, like, how it works.

Speaker speaker\_1: No problem.

Speaker speaker\_2: All right. Thank you.

Speaker speaker\_1: Thank you. Have a great weekend.

Speaker speaker\_2: Mm-hmm. You, too. Bye-bye.