

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you? Yeah, good afternoon here. Uh, I just started working for y'all, the temp service, and they say enroll, what- what's the enrollment for like, uh, med, uh, medical, stuff like that? Yes, sir. Yeah, how much that is a week in medical, what? Yeah. That all depends on- I gotta take it? Yeah, well, it all depends on what the staffing agency you work for and- And- ... what plan- I can't hardly hear you. I can't hardly hear you. You say what now? That you will pay according of the plan that you choose and the staffing agency you work for. Ah. Yeah. I ain't never... just been on, on a temp thing. I'm just trying to see how much it, how m- h- how much it would be, you know? I really just want to... Do, uh, I gotta take it? No, you don't have to. Oh, I don't have to? Okay. What kind of, uh, plan y'all got? W- what it is, you know, it's just for me and, and what? It'll be just for me or what? It'll be for my family or what? It'll be... Uh, I get it for my family? You family and friends. I get it for my family. Yeah. How much it is, though? I'm talking about, you know, the lowest money you got. I need to know... I need to know what the staffing agency name in order to be able to, um, provide you with information, because we represent a quite few. Okay. Okay. Oh, okay. I think it's Temp Staffing. Uh, uh, I mean Surge. It's Surge, I think. Surge. How long do I got before I, before I do it, 30 days? Yes, you have 30 days from the first day, day you started working to enroll with them, as well you, um, after your first paycheck, you will get auto enrolled. I get auto... Okay. I... Oh, I get auto? Okay, then. Yeah, I already got the first paycheck already, so I'm already auto then, huh? Probably more likely. Okay. Well, I'll, uh... So I still got a month to, to, to call back, huh? I mean, a couple more weeks to call back if I want to get it? I'm gonna talk to my wife about it. I was just trying to see, uh, how much would it be just, you know, probably just for me and her. Uh-huh. If you have, um, a... Just give me one second. If you have an email, I could send you the benefit guide if you would like to. Yeah, my wife has got the email. I'm... Can I have her to call you back? Yeah, just tell her- Did she get it? ... that, um, that you work for Surge and that you want, um, that she wants the e- the benefit guides to be emailed to her. Okay, yeah. Okay. All right. When you're done with 8:00- Okay. Thank you. ... this call, then sign. Okay, then. Thank you. Okay. All right. Thank you for giving us a call. Have a great rest of the day. All right. You do the same.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yeah, good afternoon here. Uh, I just started working for y'all, the temp service, and they say enroll, what- what's the enrollment for like, uh, med, uh, medical, stuff like that?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Yeah, how much that is a week in medical, what? Yeah.

Speaker speaker_1: That all depends on-

Speaker speaker_2: I gotta take it?

Speaker speaker_1: Yeah, well, it all depends on what the staffing agency you work for and-

Speaker speaker_2: And-

Speaker speaker_1: ... what plan-

Speaker speaker_2: I can't hardly hear you. I can't hardly hear you. You say what now?

Speaker speaker_1: That you will pay according of the plan that you choose and the staffing agency you work for.

Speaker speaker_2: Ah. Yeah. I ain't never... just been on, on a temp thing. I'm just trying to see how much it, how m- h- how much it would be, you know? I really just want to... Do, uh, I gotta take it?

Speaker speaker_1: No, you don't have to.

Speaker speaker_2: Oh, I don't have to? Okay. What kind of, uh, plan y'all got? W- what it is, you know, it's just for me and, and what? It'll be just for me or what? It'll be for my family or what? It'll be... Uh, I get it for my family?

Speaker speaker_1: You family and friends.

Speaker speaker_2: I get it for my family. Yeah. How much it is, though? I'm talking about, you know, the lowest money you got.

Speaker speaker_1: I need to know... I need to know what the staffing agency name in order to be able to, um, provide you with information, because we represent a quite few.

Speaker speaker_2: Okay. Okay. Oh, okay. I think it's Temp Staffing. Uh, uh, I mean Surge. It's Surge, I think. Surge. How long do I got before I, before I do it, 30 days?

Speaker speaker_1: Yes, you have 30 days from the first day, day you started working to enroll with them, as well you, um, after your first paycheck, you will get auto enrolled.

Speaker speaker_2: I get auto... Okay. I... Oh, I get auto? Okay, then. Yeah, I already got the first paycheck already, so I'm already auto then, huh?

Speaker speaker_1: Probably more likely.

Speaker speaker_2: Okay. Well, I'll, uh... So I still got a month to, to, to call back, huh? I mean, a couple more weeks to call back if I want to get it? I'm gonna talk to my wife about it. I was just trying to see, uh, how much would it be just, you know, probably just for me and her. Uh-huh.

Speaker speaker_1: If you have, um, a... Just give me one second. If you have an email, I could send you the benefit guide if you would like to.

Speaker speaker_2: Yeah, my wife has got the email. I'm... Can I have her to call you back?

Speaker speaker_1: Yeah, just tell her-

Speaker speaker_2: Did she get it?

Speaker speaker_1: ... that, um, that you work for Surge and that you want, um, that she wants the e- the benefit guides to be emailed to her.

Speaker speaker_2: Okay, yeah. Okay. All right.

Speaker speaker_1: When you're done with 8:00-

Speaker speaker_2: Okay. Thank you.

Speaker speaker_1: ... this call, then sign.

Speaker speaker_2: Okay, then. Thank you. Okay.

Speaker speaker_1: All right. Thank you for giving us a call. Have a great rest of the day.

Speaker speaker_2: All right. You do the same.