

Transcript: Pamela

Blanc-4912743295434752-6306928804184064

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Welcome to Benefits in a Car. This is Pamela speaking. How may I help you? Yeah, who is this? Huh? What company is this? Benefits in a Car. And what is this concerning? I got a text saying I had lapsed coverage. We are the administrator for health insurance. For staffing agency. Hello? Hello? You're here for what now? This is, uh, for health insurance. Health insurance? Yes, sir. Through who? A staffing agency. Through who? A staffing agency. Oh. Okay, I'm no, no longer with a staffing agency. Okay, that's... Okay. Then you don't have to worry about it, then. Okay. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Welcome to Benefits in a Car. This is Pamela speaking. How may I help you?

Speaker speaker_2: Yeah, who is this?

Speaker speaker_1: Huh?

Speaker speaker_2: What company is this?

Speaker speaker_1: Benefits in a Car.

Speaker speaker_2: And what is this concerning? I got a text saying I had lapsed coverage.

Speaker speaker_1: We are the administrator for health insurance. For staffing agency. Hello?

Speaker speaker_2: Hello? You're here for what now?

Speaker speaker_1: This is, uh, for health insurance.

Speaker speaker_2: Health insurance?

Speaker speaker_1: Yes, sir.

Speaker speaker_2: Through who?

Speaker speaker_1: A staffing agency.

Speaker speaker_2: Through who?

Speaker speaker_1: A staffing agency.

Speaker speaker_2: Oh. Okay, I'm no, no longer with a staffing agency.

Speaker speaker_1: Okay, that's... Okay. Then you don't have to worry about it, then.

Speaker speaker_2: Okay.

Speaker speaker_1: Bye.