

Transcript: Pamela

Blanc-4859751777878016-5656525371260928

Full Transcript

This is 10:05. This is Anna. How may I help you? Um, did you have to call this number to cancel insurance with y'all? Okay. Who do you work for, sir, ma'am? Search. May I have the last four digits of your Social? 9446. 9446? Mm-hmm. Your first and last name? William. I could barely hear you, ma'am. William. When did you start... Oh, I'm sorry. Hold on. Uh, Williams. One second. When did you start working for Search? Last Monday. Okay. And you said the last four is 9446? Yes. Okay. We have not received yet your information. Um... Okay. So if you're willing to provide a personal information, we could go ahead and create a file or if you could give us a call, I would say tomorrow or Wednesday, your information might be in the system. I'll call them. No problem. Anything else I could do for you? No, thank you. All right. All right.

Conversation Format

Speaker speaker_0: This is 10:05. This is Anna. How may I help you?

Speaker speaker_1: Um, did you have to call this number to cancel insurance with y'all?

Speaker speaker_0: Okay. Who do you work for, sir, ma'am?

Speaker speaker_1: Search.

Speaker speaker_0: May I have the last four digits of your Social?

Speaker speaker_1: 9446.

Speaker speaker_0: 9446?

Speaker speaker_1: Mm-hmm.

Speaker speaker_0: Your first and last name?

Speaker speaker_1: William.

Speaker speaker_0: I could barely hear you, ma'am.

Speaker speaker_1: William.

Speaker speaker_0: When did you start... Oh, I'm sorry. Hold on. Uh, Williams. One second. When did you start working for Search?

Speaker speaker_1: Last Monday.

Speaker speaker_0: Okay. And you said the last four is 9446?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. We have not received yet your information. Um...

Speaker speaker_1: Okay.

Speaker speaker_0: So if you're willing to provide a personal information, we could go ahead and create a file or if you could give us a call, I would say tomorrow or Wednesday, your information might be in the system.

Speaker speaker_1: I'll call them.

Speaker speaker_0: No problem. Anything else I could do for you?

Speaker speaker_1: No, thank you.

Speaker speaker_0: All right. All right.