

Transcript: Pamela

Blanc-4855430021332992-5979582010703872

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling the... on a card. This is Pamela speaking. How may I help you? Who am I speaking to? My name is Pamela and you called in for benefits on a card. Benefits on a card? I'm trying to see who this is. You guys called me. We are the administrator for health insurance, ma'am. Oh, okay. All right, have a good day. Thank you, ma'am.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling the... on a card. This is Pamela speaking. How may I help you?

Speaker speaker_2: Who am I speaking to?

Speaker speaker_1: My name is Pamela and you called in for benefits on a card.

Speaker speaker_2: Benefits on a card? I'm trying to see who this is. You guys called me.

Speaker speaker_1: We are the administrator for health insurance, ma'am.

Speaker speaker_2: Oh, okay. All right, have a good day.

Speaker speaker_1: Thank you, ma'am.