

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits 10 o'clock, this is Pamela speaking. How may I help you? Hi, I was callin' because I wanted to set up my benefits. Who do you work for, sir? Vitech, uh, with Surge Temp Service. Surge? May I have the last four digits of your Social, please? 2983. 4983? 2983. Your first and last name. Cordius Wilson. C-O-R-D-I-U-S. All right. When did you start working for Surge? Uh, yesterday. So, we don't have your information in the system yet. They usually send it, like, a week after. If you're willing to provide the personal information, we could go ahead and create a file. Uh, okay. I'll give you guys a call back in, like, a week. No problem. Just don't forget to give us a call, sir. Okay, thanks.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 10 o'clock, this is Pamela speaking. How may I help you?

Speaker speaker_1: Hi, I was callin' because I wanted to set up my benefits.

Speaker speaker_0: Who do you work for, sir?

Speaker speaker_1: Vitech, uh, with Surge Temp Service.

Speaker speaker_0: Surge? May I have the last four digits of your Social, please?

Speaker speaker_1: 2983.

Speaker speaker_0: 4983?

Speaker speaker_1: 2983.

Speaker speaker_0: Your first and last name.

Speaker speaker_1: Cordius Wilson. C-O-R-D-I-U-S.

Speaker speaker_0: All right. When did you start working for Surge?

Speaker speaker_1: Uh, yesterday.

Speaker speaker_0: So, we don't have your information in the system yet. They usually send it, like, a week after. If you're willing to provide the personal information, we could go ahead and create a file.

Speaker speaker_1: Uh, okay. I'll give you guys a call back in, like, a week.

Speaker speaker_0: No problem. Just don't forget to give us a call, sir.

Speaker speaker_1: Okay, thanks.