

Transcript: Pamela

Blanc-4799006544543744-4612215665377280

Full Transcript

Yeah, some person be calling for... I was calling this, I don't know, just for the benefit card to research. And I don't know if that's like... Is that like a pay card? No, sir. It's for health insurance. Oh, okay. I don't need that then. So- May I have the last four digits of your Social so I could put up your file? Yep. It's 9965. Your first and last name? Austin O'Bryant. Give me one second. Austin O'Bryant. Mr. O'Bryant, for security reasons, and just to make sure we are in the correct file, I need to verify your complete address and date of birth. All right, so my address is 315 Sherman Avenue. And then my birth year would be 05/06/97. And, um- James. I need the complete address. Can you tell me the city, state and ZIP code? Yeah, it's, uh, London, Ohio 43140. All right. Okay. Da-da-da. Thank you for the information. We have a phone number on file, 614-230-1943. Yep. That's it. Thank you for giving us a call, sir. I went ahead and declined any enrollment. Thank you for being a good customer. All right. I appreciate. Bye-bye. Yeah, blessed day. Mm-hmm. Bye. You too.

Conversation Format

Speaker speaker_0: Yeah, some person be calling for... I was calling this, I don't know, just for the benefit card to research. And I don't know if that's like... Is that like a pay card?

Speaker speaker_1: No, sir. It's for health insurance.

Speaker speaker_0: Oh, okay. I don't need that then. So-

Speaker speaker_1: May I have the last four digits of your Social so I could put up your file?

Speaker speaker_0: Yep. It's 9965.

Speaker speaker_1: Your first and last name?

Speaker speaker_0: Austin O'Bryant.

Speaker speaker_1: Give me one second. Austin O'Bryant. Mr. O'Bryant, for security reasons, and just to make sure we are in the correct file, I need to verify your complete address and date of birth.

Speaker speaker_0: All right, so my address is 315 Sherman Avenue. And then my birth year would be 05/06/97.

Speaker speaker_1: And, um-

Speaker speaker_0: James.

Speaker speaker_1: I need the complete address. Can you tell me the city, state and ZIP code?

Speaker speaker_0: Yeah, it's, uh, London, Ohio 43140.

Speaker speaker_1: All right. Okay. Da-da-da. Thank you for the information. We have a phone number on file, 614-230-1943.

Speaker speaker_0: Yep. That's it.

Speaker speaker_1: Thank you for giving us a call, sir. I went ahead and declined any enrollment. Thank you for being a good customer.

Speaker speaker_0: All right. I apprec-

Speaker speaker_1: Bye-bye.

Speaker speaker_0: Yeah, blessed day. Mm-hmm. Bye.

Speaker speaker_1: You too.