

Transcript: Pamela

Blanc-4694160768286720-4661780170981376

Full Transcript

Um, I think I'm like automatic... My name's Latrice. I think I'm like automatically enrolled in this, and I don't want to be. Okay. And who do you work for? Um, Surge Staffing. We use- May I have the- Well, it's like a Progressive Fund, but there's- May I have the last four digits of your Social Security? Go ahead, sorry. Um, I work Progressive Fund, but I think Surge Staffing placed me in it. Okay. May I have the last four digits of your Social? 6953. Your first and last name, ma'am? Latrice Young. Last name? Young. Young? Young. Y-O-U-N-G. Okay, Young. For security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth. My birthday is April 24th, 1986, and my address is 617 Martin Luther King Drive. And where are you located, ma'am? I need the whole address so we can have it for our record. Newcomerstown. Okay. Newcomerstown, Ohio 43832. Okay. For the information, we have a telephone number on file, 330-447-8700. And would you email us, your first name To3 at yahoo.com? Yes. Okay. I'm going to go ahead and cancel. Um, the process does take one to two weeks for all changes to be processed. You might experience one or two deductions before it's completely canceled. Okay. Anything else I could do for you, ma'am? No, thank you. All right. Thank you for giving us a call today. Have a great rest of the day. You too.

Conversation Format

Speaker speaker_0: Um, I think I'm like automatic... My name's Latrice. I think I'm like automatically enrolled in this, and I don't want to be.

Speaker speaker_1: Okay. And who do you work for?

Speaker speaker_0: Um, Surge Staffing. We use-

Speaker speaker_1: May I have the-

Speaker speaker_0: Well, it's like a Progressive Fund, but there's-

Speaker speaker_1: May I have the last four digits of your Social Security? Go ahead, sorry.

Speaker speaker_0: Um, I work Progressive Fund, but I think Surge Staffing placed me in it.

Speaker speaker_1: Okay. May I have the last four digits of your Social?

Speaker speaker_0: 6953.

Speaker speaker_1: Your first and last name, ma'am?

Speaker speaker_0: Latrice Young.

Speaker speaker_1: Last name?

Speaker speaker_0: Young.

Speaker speaker_1: Young?

Speaker speaker_0: Young. Y-O-U-N-G.

Speaker speaker_1: Okay, Young. For security reasons, just to make sure we are in the correct file, I need to verify your complete address and date of birth.

Speaker speaker_0: My birthday is April 24th, 1986, and my address is 617 Martin Luther King Drive.

Speaker speaker_1: And where are you located, ma'am? I need the whole address so we can have it for our record.

Speaker speaker_0: Newcomerstown.

Speaker speaker_1: Okay.

Speaker speaker_0: Newcomerstown, Ohio 43832.

Speaker speaker_1: Okay. For the information, we have a telephone number on file, 330-447-8700. And would you email us, your first name To3 at yahoo.com?

Speaker speaker_0: Yes.

Speaker speaker_1: Okay. I'm going to go ahead and cancel. Um, the process does take one to two weeks for all changes to be processed. You might experience one or two deductions before it's completely canceled.

Speaker speaker_0: Okay.

Speaker speaker_1: Anything else I could do for you, ma'am?

Speaker speaker_0: No, thank you.

Speaker speaker_1: All right. Thank you for giving us a call today. Have a great rest of the day.

Speaker speaker_0: You too.