

Transcript: Pamela

Blanc-4686582712287232-5636265949446144

Full Transcript

Thank you for calling Benefits and Empowerment ... Hello? Yes. Do you hear me? I need your claims department. No, I can barely hear you but I need your claims department. There's not a choice on the menu for that. No, ma'am. Bare with us. Joyce. Joy. Uh, come here. Where do you think you're going? Okay. Okay. Hold on. I'm going to give you the form. Come here.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits and Empowerment ...

Speaker speaker_1: Hello?

Speaker speaker_0: Yes. Do you hear me?

Speaker speaker_1: I need your claims department. No, I can barely hear you but I need your claims department. There's not a choice on the menu for that.

Speaker speaker_0: No, ma'am. Bare with us.

Speaker speaker_2: Joyce. Joy. Uh, come here. Where do you think you're going?

Speaker speaker_0: Okay.

Speaker speaker_2: Okay. Hold on. I'm going to give you the form. Come here.