**Transcript: Pamela** 

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## **Full Transcript**

Hello. Thank you for calling Benefits Unicor. This is Pamela speaking. How may I help you? Uh, yes. Um, I was taught to call this number and I can answer questions. I ca-I cannot understand what you're saying. There's a bit of echo. I was taught to call this number and answer questions. Okay. Okay. And we are the administrator for health insurance for staffing agency. Are you currently working for a staffing agency? Um, I just filled out an application, so I'm not sure yet. And what's the name of the staffing agency? Um, ManCan. Okay. So, what we do is, uh, we provide, um, health benefits or administrate the health benefits for, for ManCan. You could... If you would like, you could enroll in the health benefits. Um, you could fill out the, uh, the enrollment form through ManCan. Or if you have an email, I could send you a benefit guide so you could see what they offer, or we could go over it. Um, when did you start working for them? Um, not really, uh, sure. Okay. Are you interested in- in enrolling in the benefits? Uh-uh. Well, then you don't have to worry about it. All right. All right. Thank you for giving us a call today, sir. Have a great rest of the day. All right. Um, excuse me. Um, thank you for supporting me. I just had, uh, my medical... I still like to get help with this. So it's like, uh, 12 to 8 outfits...

## **Conversation Format**

Speaker speaker\_0: Hello. Thank you for calling Benefits Unicor. This is Pamela speaking. How may I help you?

Speaker speaker\_1: Uh, yes. Um, I was taught to call this number and I can answer questions.

Speaker speaker 0: I ca- I cannot understand what you're saying. There's a bit of echo.

Speaker speaker\_1: I was taught to call this number and answer questions.

Speaker speaker\_0: Okay. Okay. And we are the administrator for health insurance for staffing agency. Are you currently working for a staffing agency?

Speaker speaker\_1: Um, I just filled out an application, so I'm not sure yet.

Speaker speaker\_0: And what's the name of the staffing agency?

Speaker speaker\_1: Um, ManCan.

Speaker speaker\_0: Okay. So, what we do is, uh, we provide, um, health benefits or administrate the health benefits for, for ManCan. You could... If you would like, you could enroll in the health benefits. Um, you could fill out the, uh, the enrollment form through ManCan. Or if you have an email, I could send you a benefit guide so you could see what they offer, or we could go over it. Um, when did you start working for them?

Speaker speaker\_1: Um, not really, uh, sure.

Speaker speaker\_0: Okay. Are you interested in- in enrolling in the benefits?

Speaker speaker\_1: Uh-uh.

Speaker speaker\_0: Well, then you don't have to worry about it.

Speaker speaker\_1: All right.

Speaker speaker\_0: All right. Thank you for giving us a call today, sir. Have a great rest of the day.

Speaker speaker\_1: All right. Um, excuse me. Um, thank you for supporting me. I just had, uh, my medical... I still like to get help with this. So it's like, uh, 12 to 8 outfits...