

## **Transcript: Pamela**

**Blanc-4674396841525248-6100074627547136**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling speaking. How may I assist you? I could barely hear you, sir. We have a bad connection. Can you hear me now? A little better. Um, yeah, I, I was told to call you guys back. My name is . I had got... I received a phone call from you guys. So we are the administrators of, of Healths Insurance. Are you working for... Hello? Yeah, BGF-

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling speaking. How may I assist you?

Speaker speaker\_2: I could barely hear you, sir. We have a bad connection.

Speaker speaker\_3: Can you hear me now?

Speaker speaker\_1: A little better.

Speaker speaker\_2: Um, yeah, I, I was told to call you guys back. My name is . I had got... I received a phone call from you guys.

Speaker speaker\_1: So we are the administrators of, of Healths Insurance. Are you working for... Hello?

Speaker speaker\_2: Yeah, BGF-