

Transcript: Pamela

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Full Transcript

Thank you for calling Benefits on a Card. This is Pamela speaking. How may I help you? Um, I just got a text saying that I was gonna be enrolled in benefits, but, uh, I don't work with Surge anymore. Oh, please. You don't have to worry about it. You have to be actively working for them for that to happen. So you- Okay. ... don't have to worry. All right? Anything else I can do for you, ma'am? No, that's it. All right. Thank you for giving us a call. Have a great rest of the day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits on a Card. This is Pamela speaking. How may I help you?

Speaker speaker_1: Um, I just got a text saying that I was gonna be enrolled in benefits, but, uh, I don't work with Surge anymore.

Speaker speaker_0: Oh, please. You don't have to worry about it. You have to be actively working for them for that to happen. So you-

Speaker speaker_1: Okay.

Speaker speaker_0: ... don't have to worry. All right? Anything else I can do for you, ma'am?

Speaker speaker_1: No, that's it.

Speaker speaker_0: All right. Thank you for giving us a call. Have a great rest of the day.