

## **Transcript: Pamela**

**Blanc-4646019379707904-4744555458936832**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits and Accommodations. This is..... How may I help you? Yes, my name is... You know, when you stopped me, since I, you stopped me, I don't find any job. So do you have job now? We are the administrator for health insurance, sir. I'm not sure. We don't, we don't have no information about the jobs. Oh, okay. So because I see you sent me the, that, uh, that email about benefits, but if I, if I am not working, oh, I can't pay my, my benefits? Oh, I can choose to pay my benefits because I'm not working? Uh, it's because those messages, they do go out automatically. That's why you receive it. Okay, thank you. Thank you, thank you. Thank you for giving us a call. Have a very rest- good day. Yes, thank you. Bye-bye. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits and Accommodations. This is..... How may I help you?

Speaker speaker\_2: Yes, my name is... You know, when you stopped me, since I, you stopped me, I don't find any job. So do you have job now?

Speaker speaker\_1: We are the administrator for health insurance, sir. I'm not sure. We don't, we don't have no information about the jobs.

Speaker speaker\_2: Oh, okay. So because I see you sent me the, that, uh, that email about benefits, but if I, if I am not working, oh, I can't pay my, my benefits? Oh, I can choose to pay my benefits because I'm not working?

Speaker speaker\_1: Uh, it's because those messages, they do go out automatically. That's why you receive it.

Speaker speaker\_2: Okay, thank you. Thank you, thank you.

Speaker speaker\_1: Thank you for giving us a call. Have a very rest- good day.

Speaker speaker\_2: Yes, thank you. Bye-bye. Thank you.