

Transcript: Pamela

Blanc-4612457276325888-5608408820432896

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Mm-hmm. Thank you for calling Benefits in a Card, this is Pamela speaking. I... Is this through Anthem Blue Cross Blue Shield? No, sir. Then I ha- I don't have that card. We are the administrator for health insurance for staffing agency. Okay, so you must be through Crown Staffing? Yes. Okay. Well, I don't work for Crown Staffing anymore. I got hired on at, uh... At, um... I was hired on there at, uh, Michael Finish, the one in Truesdale. Okay. So, um, if you're not working for them you don't have to worry about it. Those messages, they do go out automatically, because you already worked for them and the company is on open enrollment. You could reply'stop' so you don't have... you don't get it. Okay. Well, thank you. All right. Thank you for giving- Mm-hmm. Uh-huh. Bye-bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: Thank you for calling Benefits in a Card, this is Pamela speaking.

Speaker speaker_1: I... Is this through Anthem Blue Cross Blue Shield?

Speaker speaker_2: No, sir.

Speaker speaker_1: Then I ha- I don't have that card.

Speaker speaker_2: We are the administrator for health insurance for staffing agency.

Speaker speaker_1: Okay, so you must be through Crown Staffing?

Speaker speaker_2: Yes.

Speaker speaker_1: Okay. Well, I don't work for Crown Staffing anymore. I got hired on at, uh... At, um... I was hired on there at, uh, Michael Finish, the one in Truesdale.

Speaker speaker_2: Okay. So, um, if you're not working for them you don't have to worry about it. Those messages, they do go out automatically, because you already worked for them and the company is on open enrollment. You could reply'stop' so you don't have... you don't get it.

Speaker speaker_1: Okay. Well, thank you.

Speaker speaker_2: All right. Thank you for giving-

Speaker speaker_1: Mm-hmm. Uh-huh. Bye-bye.