

Transcript: Pamela

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits Center for *****. This is Pamela speaking. How may I help you? Uh, hello. Um, I'm calling for my husband, Detroit Pimgraf. Um, he has a short term disability through your company and we were trying to see what needs to be done so he can file a claim. Okay. Um, I could provide you with the actual carrier phone number, so I can transfer you there- Oh okay. I would- ... if you would like to? Yeah. What's the number? 1-800-256-8606. 8-6-0-6. Okay. And you said you can transfer me as well? Yes, ma'am. All right, thank you. All right. And so, them people at MAU have no clue what they're talking about, ever. Mm-mm.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefits Center for *****. This is Pamela speaking. How may I help you?

Speaker speaker_2: Uh, hello. Um, I'm calling for my husband, Detroit Pimgraf. Um, he has a short term disability through your company and we were trying to see what needs to be done so he can file a claim.

Speaker speaker_1: Okay. Um, I could provide you with the actual carrier phone number, so I can transfer you there-

Speaker speaker_2: Oh okay. I would-

Speaker speaker_1: ... if you would like to?

Speaker speaker_2: Yeah. What's the number?

Speaker speaker_1: 1-800-256-8606.

Speaker speaker_2: 8-6-0-6. Okay. And you said you can transfer me as well?

Speaker speaker_1: Yes, ma'am.

Speaker speaker_2: All right, thank you.

Speaker speaker_1: All right.

Speaker speaker_3: And so, them people at MAU have no clue what they're talking about, ever.

Speaker speaker_4: Mm-mm.