

## **Transcript: Pamela**

**Blanc-4551514378420224-5295562902945792**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please listen closely as our menu options are changed. Thank you for calling Curexa Pharmacy, where your medications are our priority. If this is a medical emergency, please hang up and dial 911. This call is being recorded for training and quality assurance purposes. If you know your party's extension, please dial it now. If you are a patient and would like to refill your prescription, press one. If you are a medical provider, press two. For the pharmacy's business hours, fax number and website, press three. To speak to someone in the pharmacy, press zero. We have not received a valid response. Please try again. Please listen closely as our menu--

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please listen closely as our menu options are changed. Thank you for calling Curexa Pharmacy, where your medications are our priority. If this is a medical emergency, please hang up and dial 911. This call is being recorded for training and quality assurance purposes. If you know your party's extension, please dial it now. If you are a patient and would like to refill your prescription, press one. If you are a medical provider, press two. For the pharmacy's business hours, fax number and website, press three. To speak to someone in the pharmacy, press zero.

Speaker speaker\_0: We have not received a valid response. Please try again.

Speaker speaker\_1: Please listen closely as our menu--