

## **Transcript: Pamela**

**Blanc-4514383427452928-5422318038990848**

### **Full Transcript**

Thank you for calling Benefits 10 o'clock. This is Pamela speaking, how may I help you? Hi, I was calling to let you guys know that I didn't want any benefits. Who do you work for? Um, Integrity Staffing. May I have the last four digits of your Social so I can pull up your file? 0323. 2323? Yes. First and last name? Chamarin Rios. And when did you start working for Integrity, ma'am? Um, the day before yesterday, Tuesday. August, um- So we- ... April 1st. All right. So we have not received yet your information from Integrity. Um, so- Yeah. ... if you're willing to provide your personal information, we could go ahead and create the file. If not, you can give us a call sometime next week after Tuesday and we should have your information in the system. Okay. All right, thank you. No problem, thank you. Buh-bye. Bye.

### **Conversation Format**

Speaker speaker\_0: Thank you for calling Benefits 10 o'clock. This is Pamela speaking, how may I help you?

Speaker speaker\_1: Hi, I was calling to let you guys know that I didn't want any benefits.

Speaker speaker\_0: Who do you work for?

Speaker speaker\_1: Um, Integrity Staffing.

Speaker speaker\_0: May I have the last four digits of your Social so I can pull up your file?

Speaker speaker\_1: 0323.

Speaker speaker\_0: 2323?

Speaker speaker\_1: Yes.

Speaker speaker\_0: First and last name?

Speaker speaker\_1: Chamarin Rios.

Speaker speaker\_0: And when did you start working for Integrity, ma'am?

Speaker speaker\_1: Um, the day before yesterday, Tuesday. August, um-

Speaker speaker\_0: So we-

Speaker speaker\_1: ... April 1st.

Speaker speaker\_0: All right. So we have not received yet your information from Integrity. Um, so-

Speaker speaker\_1: Yeah.

Speaker speaker\_0: ... if you're willing to provide your personal information, we could go ahead and create the file. If not, you can give us a call sometime next week after Tuesday and we should have your information in the system.

Speaker speaker\_1: Okay. All right, thank you.

Speaker speaker\_0: No problem, thank you.

Speaker speaker\_1: Buh-bye. Bye.