

## **Transcript: Pamela**

**Blanc-4511548353495040-5894012762275840**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you? Hi, I got a phone call from you guys, ma'am. Okay. We are the administrator for health insurance for Staffing Agency. Okay. Are you currently working for Staffing Agency? No. I'm looking for a job, ma'am. Okay. So, maybe if you got the call or the text, because it's automatically they go out- Okay. ... if you already have work or have applied. And the company might be on open enrollment, but you have to be actively working in order to enroll. Okay. All right. Anything else I could do for you? Okay. No, no. No, no. Yeah. No, that's... No. That was it. Thank you. Okay. Thank you. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Thank you for calling Benefits in a Card. This is Pamela speaking. How may I help you?

Speaker speaker\_2: Hi, I got a phone call from you guys, ma'am.

Speaker speaker\_1: Okay. We are the administrator for health insurance for Staffing Agency.

Speaker speaker\_2: Okay.

Speaker speaker\_1: Are you currently working for Staffing Agency?

Speaker speaker\_2: No. I'm looking for a job, ma'am.

Speaker speaker\_1: Okay. So, maybe if you got the call or the text, because it's automatically they go out-

Speaker speaker\_2: Okay.

Speaker speaker\_1: ... if you already have work or have applied. And the company might be on open enrollment, but you have to be actively working in order to enroll.

Speaker speaker\_2: Okay.

Speaker speaker\_1: All right. Anything else I could do for you?

Speaker speaker\_2: Okay. No, no. No, no. Yeah. No, that's... No. That was it. Thank you.

Speaker speaker\_1: Okay. Thank you.

Speaker speaker\_2: Bye-bye.