

Transcript: Malcolm

Nash-6741226651697152-4776183688118272

Full Transcript

Welcome to benefits in the card. This is Malcolm, how can I help you? Hi, Malcolm. I am just calling to make sure that we're in network with this insurance. Sorry, I wouldn't be able to tell you that. That's something the member would have to go to a website. They'll have to go to multiplan.com. Ah. And that website will take them. Because we're most likely in a different area. Okay, gotcha. Okay. Well, thank you so much. No problem. Have a great day. You too. Bye.

Conversation Format

Speaker speaker_0: Welcome to benefits in the card. This is Malcolm, how can I help you?

Speaker speaker_1: Hi, Malcolm. I am just calling to make sure that we're in network with this insurance.

Speaker speaker_0: Sorry, I wouldn't be able to tell you that. That's something the member would have to go to a website. They'll have to go to multiplan.com.

Speaker speaker_1: Ah.

Speaker speaker_0: And that website will take them. Because we're most likely in a different area.

Speaker speaker_1: Okay, gotcha. Okay. Well, thank you so much.

Speaker speaker_0: No problem. Have a great day.

Speaker speaker_1: You too. Bye.