

## **Transcript: Malcolm**

**Nash-6677397200912384-6038033672388608**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, is this Mr. Rogers? Yes. Hey, Mr. Rogers. This is Malcolm with Benefits in the Car, and I'm calling in regards to your enrollment form with the resource company. Yes, sir. So it looks like you selected you want to participate in coverage, but you didn't make any selections. So we're just calling to verify if you wanted to get enrolled into the coverage or not. The coverage for what? Health insurance offered through the resource company. Uh, no, I'm fine. Thank you. All right. Well, that's all I needed from you, Mr. Rogers. Hope you have a great rest of your week, man. Uh, you too, man. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, is this Mr. Rogers?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Hey, Mr. Rogers. This is Malcolm with Benefits in the Car, and I'm calling in regards to your enrollment form with the resource company.

Speaker speaker\_2: Yes, sir.

Speaker speaker\_1: So it looks like you selected you want to participate in coverage, but you didn't make any selections. So we're just calling to verify if you wanted to get enrolled into the coverage or not.

Speaker speaker\_2: The coverage for what?

Speaker speaker\_1: Health insurance offered through the resource company.

Speaker speaker\_2: Uh, no, I'm fine. Thank you.

Speaker speaker\_1: All right. Well, that's all I needed from you, Mr. Rogers. Hope you have a great rest of your week, man.

Speaker speaker\_2: Uh, you too, man.

Speaker speaker\_1: Thank you.