

Transcript: Malcolm

Nash-6647075585048576-4712825520570368

Full Transcript

Thanks for calling Benefits in a Car. This is Malcolm. How can I help you? Uh, Malcolm, my name is Raymond Martin. I, uh, uh, were just employed by the Dorcas, uh, uh, Golf. And, uh, I was supposed to call, uh, before we get our second pay to make sure I don't get the health benefits. What staffing company you work for? Uh, the Do- uh, Nor- Dorcas, uh, Golf. I need the staffing company you went through to get the job. What's that? I need the staffing company you went through to get that job. I don't understand what you're saying. I need the staffing company- You said a- Yes, sir, that you went through to get that job. It's a golf company out of Tulsa, Oklahoma. Yes, sir, and did you go through a staffing company to get that job? Yeah. No, I mean, uh, they, they came in, and they- I see. And, and they clock. Yeah. What's the last four of your Social, sir? 9487. Your first name? Raymond. How do you spell that? R-A-Y-M-O-U-D. Last name? Martin. M-A-R-T-I-N. And, and does American Staff Corp sound familiar? Ma- Yes. Yes, yes, it does, yes. That's the, that's the staffing company I was referring to, sir. I, I'm, I'm so- I'm sorry. I'm sorry. Yeah. You're fine. For security purposes, can you verify your address and date of birth for me? Yes, uh, date of birth is 4/20/41. And address? Address is 790 Cross Timber Boulevard, Sapulpa, Oklahoma 74066. Thank you. You said you just wanna decline the coverage, correct? What's that? I wanna decline the health insurance, yes. I, I got that declined for you, Mr. Martin. And what, what is your name again? What's your name? Malcolm. Malcolm. Malcolm? Yes, sir. Okay, Malcolm, I appreciate it. Thank you so much. No problem, Mr. Martin. Thanks for calling Benefits in a Car. Thank you, yeah. I hope you have a great rest of your week. You too. Yeah. Thank you. Thank you.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Car. This is Malcolm. How can I help you?

Speaker speaker_1: Uh, Malcolm, my name is Raymond Martin. I, uh, uh, were just employed by the Dorcas, uh, uh, Golf. And, uh, I was supposed to call, uh, before we get our second pay to make sure I don't get the health benefits.

Speaker speaker_0: What staffing company you work for?

Speaker speaker_1: Uh, the Do- uh, Nor- Dorcas, uh, Golf.

Speaker speaker_0: I need the staffing company you went through to get the job.

Speaker speaker_1: What's that?

Speaker speaker_0: I need the staffing company you went through to get that job.

Speaker speaker_1: I don't understand what you're saying.

Speaker speaker_0: I need the staffing company-

Speaker speaker_1: You said a-

Speaker speaker_0: Yes, sir, that you went through to get that job.

Speaker speaker_1: It's a golf company out of Tulsa, Oklahoma.

Speaker speaker_0: Yes, sir, and did you go through a staffing company to get that job?

Speaker speaker_1: Yeah. No, I mean, uh, they, they came in, and they-

Speaker speaker_0: I see.

Speaker speaker_1: And, and they clock. Yeah.

Speaker speaker_0: What's the last four of your Social, sir?

Speaker speaker_1: 9487.

Speaker speaker_0: Your first name?

Speaker speaker_1: Raymond.

Speaker speaker_0: How do you spell that?

Speaker speaker_1: R-A-Y-M-O-U-D.

Speaker speaker_0: Last name?

Speaker speaker_1: Martin. M-A-R-T-I-N.

Speaker speaker_0: And, and does American Staff Corp sound familiar?

Speaker speaker_1: Ma- Yes. Yes, yes, it does, yes.

Speaker speaker_0: That's the, that's the staffing company I was referring to, sir.

Speaker speaker_1: I, I'm, I'm so- I'm sorry. I'm sorry. Yeah.

Speaker speaker_0: You're fine. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Yes, uh, date of birth is 4/20/41.

Speaker speaker_0: And address?

Speaker speaker_1: Address is 790 Cross Timber Boulevard, Sapulpa, Oklahoma 74066.

Speaker speaker_0: Thank you. You said you just wanna decline the coverage, correct?

Speaker speaker_1: What's that? I wanna decline the health insurance, yes.

Speaker speaker_0: I, I got that declined for you, Mr. Martin.

Speaker speaker_1: And what, what is your name again? What's your name?

Speaker speaker_0: Malcolm. Malcolm.

Speaker speaker_1: Malcolm?

Speaker speaker_0: Yes, sir.

Speaker speaker_1: Okay, Malcolm, I appreciate it. Thank you so much.

Speaker speaker_0: No problem, Mr. Martin. Thanks for calling Benefits in a Car.

Speaker speaker_1: Thank you, yeah.

Speaker speaker_0: I hope you have a great rest of your week.

Speaker speaker_1: You too. Yeah. Thank you.

Speaker speaker_0: Thank you.