Transcript: Malcolm Nash-6646003651264512-4823638424371200

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. ... how can I help you? Hi, my name is Alex RamireZ. I work for Call Phone Staffing and, uh, I'm calling because I wanna remove myself from the insurance. What's the last four of your social? 7601. You said 7601? Correct. For security purposes, can you verify your address and date of birth for me? Uh, 10915 South Wade... Houston, Texas 77034, 2/13/1985. Can you see if we've got your phone number 651-398-7346? Correct. Thank you. Let's see here, we've got your email at ramirez13@gmail.com. That is correct. I got that before you. Please... process does take one to two weeks, and it's possible to see deductions within those two weeks, but after two weeks you shouldn't see anything else. Okay, because I know they, they already deducted the first, the first, uh, payment out, you know. Mm-hmm. So just, that's why, 'cause I can call you. Okay. All right. Is there anything else I can help you with today, Mr. Alex? No, that's all sir, thank you. No problem. Thanks for calling Benefits in a Cupcake. I hope you have a great rest of your week. All right, thanks so much. No problem.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: ... how can I help you?

Speaker speaker_2: Hi, my name is Alex RamireZ. I work for Call Phone Staffing and, uh, I'm calling because I wanna remove myself from the insurance.

Speaker speaker_1: What's the last four of your social?

Speaker speaker_2: 7601.

Speaker speaker_1: You said 7601?

Speaker speaker_2: Correct.

Speaker speaker_1: For security purposes, can you verify your address and date of birth for me?

Speaker speaker_2: Uh, 10915 South Wade... Houston, Texas 77034, 2/13/1985.

Speaker speaker_1: Can you see if we've got your phone number 651-398-7346?

Speaker speaker_2: Correct.

Speaker speaker_1: Thank you. Let's see here, we've got your email at ramirez13@gmail.com.

Speaker speaker_2: That is correct.

Speaker speaker_1: I got that

Speaker speaker_3: before you. Please... process does take one to two weeks, and it's possible to see deductions within those two weeks, but after two weeks you shouldn't see anything else.

Speaker speaker_2: Okay, because I know they, they already deducted the first, the first, uh, payment out, you know.

Speaker speaker_1: Mm-hmm.

Speaker speaker_2: So just, that's why, 'cause I can call you. Okay. All right.

Speaker speaker_1: Is there anything else I can help you with today, Mr. Alex?

Speaker speaker_2: No, that's all sir, thank you.

Speaker speaker_1: No problem. Thanks for calling Benefits in a Cupcake. I hope you have a great rest of your week.

Speaker speaker_2: All right, thanks so much.

Speaker speaker_1: No problem.