

Transcript: Malcolm

Nash-6575050951966720-5357893660393472

Full Transcript

Call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, Ms. Trice. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with MAU. Looks like you wanted... You selected you wanted coverage for you and the child, but you never listed the child's information. So we're calling to verify if you still wanted to get enrolled with your dependent or not. Until we hear from you, we'll begin enrolling some coverage for employee only. You do have 30 days from the date you receive your first paycheck to get enrolled in any coverage or make any changes. If you have any questions, feel free to give us a call back at 844-886-5373. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great rest of your weekend.

Conversation Format

Speaker speaker_0: Call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, Ms. Trice. This is Malcolm with Benefits in the Card calling in regards to your enrollment form with MAU. Looks like you wanted... You selected you wanted coverage for you and the child, but you never listed the child's information. So we're calling to verify if you still wanted to get enrolled with your dependent or not. Until we hear from you, we'll begin enrolling some coverage for employee only. You do have 30 days from the date you receive your first paycheck to get enrolled in any coverage or make any changes. If you have any questions, feel free to give us a call back at 844-886-5373. We're open 8:00 AM to 8:00 PM Eastern Time, Monday through Friday. Thank you and have a great rest of your weekend.