

Transcript: Malcolm

Nash-6572854717235200-6497314077458432

Full Transcript

Thanks for calling Benefits in a Card. This is Malcolm, how can I help you? Heya, I just did an application and then, um, I wasn't past the insurance part. I was just trying to decline it. But I was wondering if I gave you a call, you could decline it for me or something like that? What staffing company do you work for? Uh, which staffing company is this? Uh, Integrity Trade Service. Integrity? Yeah. What's the last four of your social? 5107. First name? Jasper. Say that again. Jasper. Jasper? Like Casper but with a J. Not Casper but Jasper. All right. So, it doesn't look like you're in the system yet. I'm gonna have to add you in the system. What's your full social? 361-88-51- 3-6-1? 361-88-5107. What was the last four? You broke up whenever you were saying that. 5107. Right. You said 361-88-5107? Uh-huh. And you said Jasper. Is that J-A-S-P-E-R? Correct. And your last name? Ramsey. How do you spell that? R-A-M-E-S-E-Y? R... Mm-hmm. Okay. And your address? 1324 Waite Street. You said... Say that one more time. 1324 Waite, W-A-I-T-E, Street. You said W-A- I-T-E... Street. And the city? Gary. Is that G-A-R-Y? Uh-huh. State? Indiana. Zip code? 46404. Date of birth? 10/20/1993. You said 10/20/'93? Uh-huh. Email? ramseyjasper7@gmail.com. And your phone number. 219-290-3386. Thank you. Can you repeat that? I said thank you. Oh, heh, you're welcome. Okay. I got that decline for you, Mr. Ramsey. Was there anything else I could help you with today? No. Thank you, sir. That'll be all. Thanks for calling Benefits in a Card. I hope you have a great rest of your week, man. All right. You too. Take care.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits in a Card. This is Malcolm, how can I help you?

Speaker speaker_1: Heya, I just did an application and then, um, I wasn't past the insurance part. I was just trying to decline it. But I was wondering if I gave you a call, you could decline it for me or something like that?

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: Uh, which staffing company is this? Uh, Integrity Trade Service.

Speaker speaker_0: Integrity?

Speaker speaker_1: Yeah.

Speaker speaker_0: What's the last four of your social?

Speaker speaker_1: 5107.

Speaker speaker_0: First name?

Speaker speaker_1: Jasper.

Speaker speaker_0: Say that again.

Speaker speaker_1: Jasper.

Speaker speaker_0: Jasper?

Speaker speaker_1: Like Casper but with a J. Not Casper but Jasper.

Speaker speaker_0: All right. So, it doesn't look like you're in the system yet. I'm gonna have to add you in the system. What's your full social?

Speaker speaker_1: 361-88-51-

Speaker speaker_0: 3-6-1?

Speaker speaker_1: 361-88-5107.

Speaker speaker_0: What was the last four? You broke up whenever you were saying that.

Speaker speaker_1: 5107.

Speaker speaker_0: Right. You said 361-88-5107?

Speaker speaker_1: Uh-huh.

Speaker speaker_0: And you said Jasper. Is that J-A-S-P-E-R?

Speaker speaker_1: Correct.

Speaker speaker_0: And your last name?

Speaker speaker_1: Ramsey.

Speaker speaker_0: How do you spell that? R-A-M-E-S-E-Y?

Speaker speaker_1: R... Mm-hmm.

Speaker speaker_0: Okay. And your address?

Speaker speaker_1: 1324 Waite Street.

Speaker speaker_0: You said... Say that one more time.

Speaker speaker_1: 1324 Waite, W-A-I-T-E, Street.

Speaker speaker_0: You said W-A-

Speaker speaker_1: I-T-E... Street.

Speaker speaker_0: And the city?

Speaker speaker_1: Gary.

Speaker speaker_0: Is that G-A-R-Y?

Speaker speaker_1: Uh-huh.

Speaker speaker_0: State?

Speaker speaker_1: Indiana.

Speaker speaker_0: Zip code?

Speaker speaker_1: 46404.

Speaker speaker_0: Date of birth?

Speaker speaker_1: 10/20/1993.

Speaker speaker_0: You said 10/20/'93?

Speaker speaker_1: Uh-huh.

Speaker speaker_0: Email?

Speaker speaker_1: ramseyjasper7@gmail.com.

Speaker speaker_0: And your phone number.

Speaker speaker_1: 219-290-3386.

Speaker speaker_0: Thank you.

Speaker speaker_1: Can you repeat that?

Speaker speaker_0: I said thank you.

Speaker speaker_1: Oh, heh, you're welcome.

Speaker speaker_0: Okay. I got that decline for you, Mr. Ramsey. Was there anything else I could help you with today?

Speaker speaker_1: No. Thank you, sir. That'll be all.

Speaker speaker_0: Thanks for calling Benefits in a Card. I hope you have a great rest of your week, man.

Speaker speaker_1: All right. You too.

Speaker speaker_0: Take care.