

Transcript: Malcolm

Nash-6512987946565632-6532744703852544

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. PaceCon Benefits in the car. This is Malcolm, how can I help you? Yes, Malcolm. This is Jamie Gomez. Um, I'm sorry. I'm here in my doctor's, uh, office here this morning and I'll, I was calling to find out where my co-pay-- good morning, where my co-payment is for ... under your provider? Yeah, one moment. Yes. One moment. Jamie, we're going to be right over here. Okay. Let me, I'll have to call you back. Thank you. Goodbye. All right.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: PaceCon Benefits in the car. This is Malcolm, how can I help you?

Speaker speaker_2: Yes, Malcolm. This is Jamie Gomez. Um, I'm sorry. I'm here in my doctor's, uh, office here this morning and I'll, I was calling to find out where my co-pay-- good morning, where my co-payment is for ... under your provider?

Speaker speaker_1: Yeah, one moment.

Speaker speaker_2: Yes. One moment.

Speaker speaker_0: Jamie, we're going to be right over here.

Speaker speaker_2: Okay. Let me, I'll have to call you back. Thank you. Goodbye.

Speaker speaker_1: All right.