Transcript: Malcolm Nash-6448551522123776-4658335266291712

Full Transcript

Thanks for calling Benefits Mountain. How can I help you, sir? Hi, I got a text saying I was going to get auto-enrolled with you guys in 30 days and I just wanted to cancel that. What staffing company do you work for? Surge. What's the last four of your Social? 9580. You said 9580? Yeah. First name? Nathan. One moment. You say Nathan? Yeah. Last name? Yelton. All right. For security purposes, can you verify your address and date of birth for me? 9762 Foundry Road, East Liberty, Ohio 43319 and that's June 14, '99. Thank you. All right. I got that declined for you, Mr. Yelton. Was there anything else I can help you with today? No, that was it. All right. If there's nothing else, Benefits in the card. Hope you have a great rest of your week. All right. Thanks. You too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Thanks for calling Benefits Mountain. How can I help you, sir?

Speaker speaker_1: Hi, I got a text saying I was going to get auto-enrolled with you guys in 30 days and I just wanted to cancel that.

Speaker speaker_0: What staffing company do you work for?

Speaker speaker_1: Surge.

Speaker speaker_0: What's the last four of your Social?

Speaker speaker_1: 9580.

Speaker speaker_0: You said 9580?

Speaker speaker_1: Yeah.

Speaker speaker_0: First name?

Speaker speaker_1: Nathan.

Speaker speaker_0: One moment. You say Nathan?

Speaker speaker_1: Yeah.

Speaker speaker_0: Last name?

Speaker speaker_1: Yelton.

Speaker speaker_0: All right. For security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: 9762 Foundry Road, East Liberty, Ohio 43319 and that's June 14, '99.

Speaker speaker_0: Thank you. All right. I got that declined for you, Mr. Yelton. Was there anything else I can help you with today?

Speaker speaker_1: No, that was it.

Speaker speaker_0: All right. If there's nothing else, Benefits in the card. Hope you have a great rest of your week.

Speaker speaker_1: All right. Thanks. You too.

Speaker speaker_0: Thank you. Bye.